

# **Agenda**

1 Key Considerations

2 How to Save Money

3 Working Together

4 Plan Changes

## **Key Considerations**

Your co-pay is not the total cost of your medication!

On average, the County pays more than 90% of the medication cost.

Don't choose a plan based solely on the co-pay. You should look at your total annual out of pocket expenses including the premiums you pay when choosing a plan.



## What Are Your Co-pays and Deductibles for 2016?

#### Standard Plan: \$50 annual deductible per individual or family

- Mail Co-pays: \$10/\$20/\$35 (90-day supply)
- Retail Co-pays: \$10/\$20/\$35 (co-pays are per 30-day supply)

#### HIGH \$4/\$8 Option Plan: No annual deductible

Mail: \$4/\$8 (90-day supply)

Retail: \$4/\$8 (co-pays are per 30-day supply)

#### HIGH \$5/\$10 Option Plan: No annual deductible

Mail: \$5/\$10 (90-day supply)

Retail: \$5/\$10 (co-pays are per 30-day supply)

### Indemnity Plan (closed plan): Overall plan deductible applies (\$200

individual; \$400 family)

• Mail: 20% Co-pay

• Retail: 20% Co-pay



# **Agenda**

- 1 Key Considerations
- 2 How to Save Money
  - 3 Working Together
  - 4 Plan Changes

#### **Generics**

Using a generic medicine, when available, provides a cost-saving opportunity for both you and Montgomery County and is an excellent way for you to manage your out-of-pocket prescription expenses.

If <u>you</u> request a brand-name medicine when a generic alternative medicine is available, your total out-of-pocket costs for your prescription are higher. You pay the generic co-pay <u>plus</u> the difference <u>in cost</u> between the brand-name medicine and the generic medicine.

If your <u>physician</u> requests a brand-name medicine when a generic alternative medicine is available, your total out-of-pocket costs for your prescription are higher. You pay the generic co-pay <u>plus</u> the difference <u>in cost</u> between the brand-name medicine and the generic medicine.

\*\*This Penalty can be waived if the physician provides documentation of medical necessity for the brand.



## **Example- HIGH Option**

- Generic Prilosec is Omeprazole
   \$4 co-pay at either Retail or Mail.
- Brand Prilosec

If you or your physician request the brand instead of the generic, you will pay \$135.34 at Retail or \$349 at Mail. That is the difference between the cost of the brand and generic medication and the \$4 co-pay.



#### **Maintenance Choice**

- Montgomery County Government and CVS Caremark are pleased to continue to offer Maintenance Choice.
  - Plan members have the ability to fill 90-days' supply of maintenance medications at either Caremark Mail Service OR a CVS/pharmacy retail location of your choice.
  - You will pay the same co-pay at CVS/pharmacy as you would at Caremark
     Mail Service for these maintenance medications.
  - For those members electing to continue to use another retail pharmacy, a two (2) fill limit will still apply. In other words, after two (2) non-CVS/pharmacy retail fills of a maintenance medication, you will pay the difference between the retail cost and mail cost plus your co-pay.



## **Example- HIGH Option**

- Diovan at retail for 30 day supply would be \$4.
- On your third fill, if you stay at retail, your co-pay would be \$14.30 for a 30 day supply. At Mail, your co-pay would be \$4 for a 90 day supply.



#### How Do I Use CVS/caremark Mail Service?

- It is easy to begin using CVS Caremark Mail Service!

  Here's all you have to do to take full advantage of your prescription benefits:
  - -Option 1:

Call FastStart® toll-free at 1-866-273-5268 (TDD assistance, please dial 1-800-863-5488) and provide your:

- Plan participant ID number (on your benefit ID card)
- Prescription name
- Doctor's name and phone number
- Mailing address
- Payment information
- The representative will contact your doctor and even fill out the order form for you!



# How Do I Use CVS/caremark Mail Service? (Cont'd)

#### -Option 2:

Provide your doctor's office the FastStart® toll-free physician number 1-800-378-5697

- Let your doctor call in the prescription
- To expedite processing, please give your doctor the ID number from your ID card along with your address.

#### -Option 3:

Get a written prescription for up to a 90-day supply from your doctor, with as many as three refills (if appropriate). Complete the mail service order form and send it with your prescription and the applicable payment to CVS Caremark.



## **Agenda**

Key Considerations

2 How to Save Money

Working Together

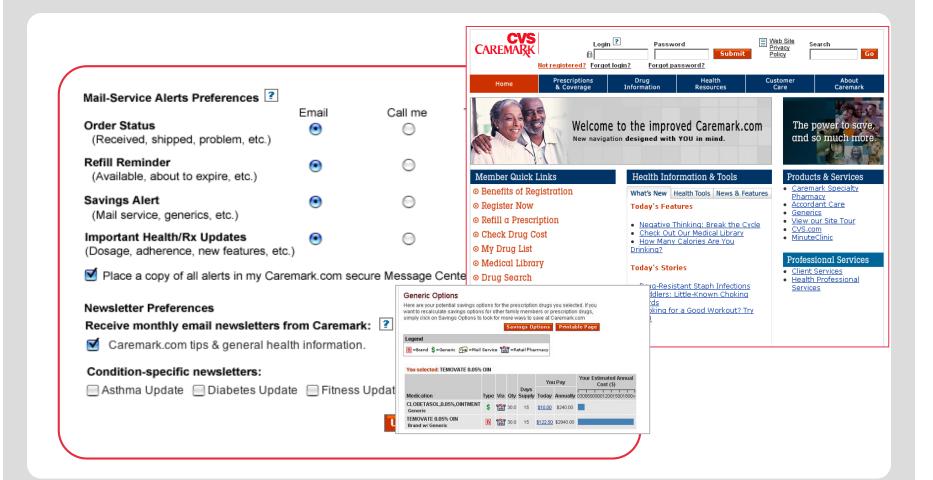
Plan Changes

## **Utilization Management and Review**

- One of the ways to ensure cost-effective care is through a review process that evaluates prescriptions filled through the mail service and participating retail pharmacies. In some instances, as part of this review, CVS Caremark pharmacists may consult with your doctor by telephone or fax to discuss your prescription.
- CVS Caremark works with your doctor to provide them with the latest medical guidelines and appropriate therapy. The CVS Caremark pharmacist may ask your doctor if the prescribed medicine is the most effective and least costly alternative. This conversation between the pharmacist and your doctor <u>could</u> result in your doctor changing the prescribed medicine. Examples include:
  - Generic and preferred brand substitutions
  - Dosage level may be changed
  - Duration of therapy may be changed



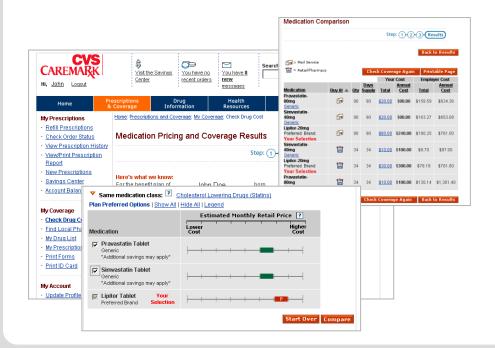
#### Caremark.com

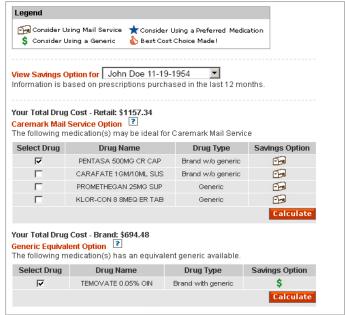




#### What You Can Do on Caremark.com

- View savings options, based on prescription history
- Access family claims and savings opportunities
- Identify savings for mail service, generics, preferred drugs

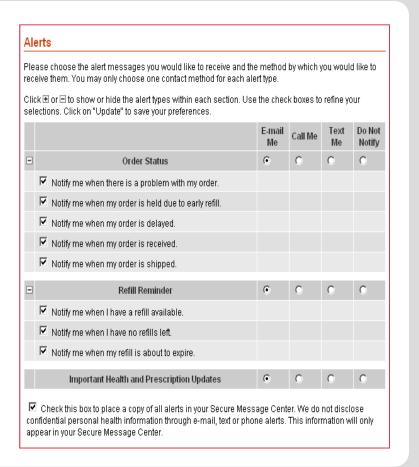






#### **Communication Preferences**

- Through Caremark.com, Members with Smart Phones can opt-in for:
  - -Text Messages
  - -eMails
  - Inbound Automated Calls
  - -eNewsletters
- These messages engage the Members and help you Save Money, Save Time and Stay Healthy.





### **Mobile App Enhancements**



#### **OUR GOAL IS TO PROVIDE MEMBERS WITH:**

- The simplest and best experience, regardless of device
- Quickest access to their Rx info
- Optimal self-service tools

#### **WHAT'S NEW:**

- Native pre-log in functions for iPhone and Android
  - Scan to refill
  - Pill identifier
  - Drug interaction checker

#### **NEXT STEPS**

 Capitalize on tablet characteristics to provide best-of-breed experience



## **Agenda**

Key Considerations

2 How to Save Money

3 Working Together

New Programs/Changes

# 2016 Plan changes will NOT apply towards the following unions

- International Association of Firefighters
- Service, Labor and Trade
- Office, Professional and Technical



## **Traditional Generic Step Therapy**



#### Your first step on the path to better health for less

Welcome to the CVS Caremark Generic Step Therapy program. This program helps you and your doctor choose a lower-cost, generic medicine as the FIRST STEP in treating your health condition.\*

Just because a medicine costs more doesn't mean it works better. Some health conditions have many treatment options that vary in cost. Generic Step Therapy helps make sure the medicines that are effective and priced right are used first.\*

It makes sense to try a generic medicine as the first step in treating your health condition. Why? Because for many people, they work just as well as other medicines but can cost up to 80 percent less."

With Generic Step Therapy, if you choose to stay on your current, higher-cost brand-name medicine, you may have to pay the full price if you have not tried a generic option to treat your health condition. For some health conditions, you may have to try two generic options, depending on your plan.

Why pay more to treat your condition when a generic medicine may provide the same health benefits for less?‡

Remember, lower cost does not mean lower quality. Choose a generic medicine and treat your health condition for less!

#### How Do You Take The First Step?



generic options may be

#### Talk to your doctor to find out which lower-cost,

right for you

#### Ask your doctor to call in your new prescription(s) to: · Retail pharmacy: Find one

- included in the CVS Caremark Network at www.caremark.com CVS Caremark Mail Service
- Pharmacy: Your doctor can fax. e-prescribe or call toll-free at 1-800-378-5697



#### STEP 3

Fill your new prescription(s) and treat your health condition for less!

#### Want To Learn More?

Learn more about Generic Step Therapy by watching this short video: www2.caremark.com/ sitetour/steptherapy/. You can also visit Caremark.com and click "Find Savings and Opportunities" OR call the toll-free number on the back of your prescription ID card. We are ready to help!



## **Specialty Guideline Management**

#### Comprehensive Analysis Is The Key To Proper Utilization

Specialty Guideline Management helps ensure members are taking the right dose of the right medication. We assess prescribed therapies using a three-stage strategy that promotes safe, appropriate and effective treatment.

Initial Clinical Evaluation

Review for appropriateness and safety, guided by evidence-based criteria

Pharmacogenomic protocols for members prescribed select oncology and hepatitis C therapies

Lab data reviewed in accordance with guidelines

Clinical step edits incorporated as appropriate

Ongoing Clinical Evaluation

Monitoring for therapeutic effectiveness, current drug safety and disease progression

Retrospective Clinical Evaluation
Consultative guidance for future management

#### **Applies only to Specialty Medications**



## **Advance Control Specialty Formulary**

- Generics should be the first line of prescribing
- There may be multiple brand name medications to treat a condition
- CVS/Caremark may contact your doctor after receiving your RX to request a consideration of a drug list product or generic equivalent
- Visit <u>www.caremark.com/acsdruglist.com</u> for preferred list



### **Compound Exclusions**

- Due to marketplace changes, compounded prescriptions are subject to a Prior Authorization if the prescription costs over \$300. A clinical review will be done to ensure the prescription is being used in line with FDA approved indications.
- Classes of compounded medications that are excluded (not FDA approved)
  - -Bulk Powders
  - Proprietary Bases
  - Compounding Kits
  - Analgesic Pain Patches



# Thank you

